

THE KHAMGAON URBAN CO-OP. BANK LTD., KHAMGAON



(MULTISTATE SCHEDULED BANK) REG.No.MSCS/CR/107/2000

HEAD OFFICE : 'Dhanwardhini' Shriram Shaligram Plot,
KHAMGAON - 444303 Dist. Buldana

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IT Department

KUCB\IT\May-2025\015

Date: 23-05-2025

REQUEST FOR PROPOSAL (RFP)

For Selection of Software, services, and support

Introduction:-

The Khamgaon Urban Co-operative Bank Ltd. (Multi-State Schedule Bank) having its Head office at Khamgaon, Dist Buldhana. There are 37 Branches in Maharashtra and Madhya Pradesh state. As per the Guidelines of the Reserve Bank of India for Information Technology and Cyber Security Bank proposes to invite proposals for software services and support from vendors and service providers.

This tender is meant for the exclusive purpose of bidding as per the terms and conditions and scope of work indicated. It shall not be transferred, reproduced, or otherwise used for purposes other than for which it is specifically issued.

Tender Submission Details:

Submission Date: The sealed quotations are to be submitted by Hand on 30th May 2025 (Time 10.00 AM to 6.00 PM) to below stated address.

Address:- IT HEAD, (Rushikesh Bhalerao) IT Department

Asst. Manager , (Durgananandan Dadhich) IT Department,

2nd Floor Head Office ,Dhanwardhini, Shriram Shaligram Plot, Near

A.K. National Highschool Khamgaon, Tq- Khamgaon Dist-Buldhana (Maharashtra) , 444303

The bidders are requested to get the receipt of the submission of bid from the concern person.

The above date are likely to remain unchanged. However, Bidders should check the email from bank or website of bank for any changes/addendums to the above dates and/or any other changes to this RFP.

All bids must be submitted at the same time giving full particulars in separate sealed envelopes at the bank's address within the time period specified as above.

No further discussion/interface will be granted to bidders whose bids have been technically disqualified.

The Bank reserves the right to accept or reject in part or full any or all the offers without assigning any reasons whatsoever.

General Terms and conditions:

- 1) Bank reserves rights to lower the quantity or to extend the quantity or to be procure or to cancel the complete requirement
- 2) Bank reserves rights to accept or reject quotation or change the configuration.
- 3) Bank will undergo both technical and commercial evaluation.
- 4) Bank reserves rights to change or extend period of procurement
- 5) Bank reserves all rights related procurement process under this project.
- 6) For other terms and conditions bidder should sign separate NDA and SLA .
- 7) Other technical terms and terms of implementation of complete Project will be discussed at the time of order and agreement.

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Disclaimer:

The information contained in this RFP document, or any information provided subsequently to the bidder(s) whether verbally or in documentary form by or on behalf of the Bank is provided to the bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided. This RFP is neither an agreement nor an offer and is only an invitation by the Bank to the interested parties for submission of bids.

The purpose of this RFP is to provide the bidder(s) with information to assist in the formulation of their proposals. While an effort has been made to include all information and requirements of the Bank with respect to the solution requested, this RFP does not claim to include all the information each bidder may require. Each bidder should conduct its own investigation and analysis and should check the accuracy, reliability, and completeness of the information in this RFP and wherever necessary obtain independent advice. The Bank makes no representation or warranty and shall incur no liability under any law, statute, rules, or regulations as to the accuracy, reliability, or completeness of this RFP. The Bank may in its absolute discretion, but without being under any obligation to do so, update, amend, or supplement the information in this RFP.

Eligibility Criteria:

- The vendor should have a Registered company under the Indian Companies.
- The vendor should have provided similar products/services to at least ten Banks in the last 2 financial years.
- The vendor should not be disqualified by the Nationalized Bank/Co-op. Bank/Foreign Bank/Pvt. Bank or any other Bank. The vendor should have authorization for the proposed product service.
- The vendor should not outsourced further for given products and services.
- Vendor should give costing and technical details as per products/services details given.

Payment Terms and Conditions:

- GST will be paid extra as applicable.
- TDS will be deducted as applicable.

Negotiation:

The vendor has to submit a negotiable and appropriate cost.

The bank is under no obligation to accept the lowest offer received in response to this tender and reserves the right to split the order or reject any or all the offers including incomplete offers without assigning any reason whatsoever.

Pre-requisite:

The vendor has to provide prerequisites for the installation and implementation of product services.

Technical Inspection and Performance Evaluation

The Khamgaon Urban Co-operative Bank Ltd. Khamgaon reserves its right to carry out a technical inspection and performance evaluation (bench-marking) of all the services quoted. The bank may ask for proof of concept (POC) as a part the of evaluation process during bid processing.

Delivery Timelines:

- Delivery of products within seven days of the PO date.
- Installation/implementation within Ten days of the product/license delivery.

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Proposal Submission:

The envelopes must be super-scribed with the following information:

- 1) Type of Proposals (Technical or Financial)
- 2) Name and address of Vendor

ENVELOPE -1 (Technical Proposal):

The vendor Technical Proposal Envelope will contain the Technical Proposal as per the format given.

The Technical Proposal should be complete in all respects and contain all the information asked for, except prices. The Technical Proposal should cover all items asked for. It should not contain any price information. The Technical Proposal should be complete to indicate that all the services asked for are quoted.

Technical proposal should contain technical information about products.

ENVELOPE-II (Financial Proposal):

The sealed Financial Proposal Envelope will contain the Financial Proposal as per the format given.

The Financial Proposal should give all relevant price information and should not contradict the Technical Proposal in any manner.

These two envelopes containing the Technical and Financial Proposals should be placed into an outer envelope and sealed.

This outer envelope should be clearly marked **QUOTTAIN FOR Software, services, and support**

Scope of Work -

A] Managed SOC-as-a-Service

a) The bidder shall provide a comprehensive Managed SOC-as-a-Service (SOCaaS) solution that includes:

1. Security Information and Event Management (SIEM):
2. Centralized log and flow data collection, retention, correlation, and analysis for a minimum of 180 days.
3. User and Entity Behavior Analytics (UEBA):
4. Detect anomalous behavior across users and devices using AI/ML-based models.
5. Threat Intelligence Platform:
6. AI-based real-time threat intelligence correlation integrated with SIEM and detection tools.
7. Network Detection and Response (NDR)
8. Security Information and Event Management (SIEM):
9. Centralized log and flow data collection, retention, correlation, and analysis for a minimum of 180 days.
10. User and Entity Behavior Analytics (UEBA):
11. Detect anomalous behavior across users and devices using AI/ML-based models

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12. Threat Intelligence Platform:
13. AI-based real-time threat intelligence correlation integrated with SIEM and detection tools.
14. Network Detection and Response (NDR):
15. Real-time detection of threats using Network Behavior Anomaly Detection (NBAD) and Network Traffic Analysis (NTA).
16. Intrusion Detection & Prevention System (IDS/IPS):
17. Continuous monitoring of inbound/outbound traffic for signature-based and behavior-based threat detection and prevention.
18. Security Orchestration, Automation and Response (SOAR):
19. Capability for both automated and semi-automated incident response and remediation, integrated with ticketing and workflow systems.
20. Cyber Risk Assessments:
21. Anti-Phishing Risk Evaluation
22. Anti-Rogue App Analysis
23. Dark Web Monitoring for leaked credentials, domains, and related information
24. Security Operations Center (SOC):
24x7x365 threat monitoring and incident evaluation by skilled analysts
25. Real-time alerting and incident response support.

b) Reporting Requirements

- 1) Weekly Reports: Security Posture Summary, Network and Operational Status Report
- 2) Monthly Reports: SOC Operations Summary (alerts, incidents, remediation, improvements), Cyber Risk Assessment Report

c) Retention and Storage: All logs and network flow data must be stored and retrievable for a minimum of 180 days.

d) Solutions must be compliant with regulatory requirements (e.g., RBI guidelines, cert-in, GOI guidelines etc.)

f) Data Center (DC) and Disaster Recovery (DR) Locations - Bidders must disclose the geographic location (country, city/state) of their Primary Data Center (DC) and Disaster Recovery (DR) site.

g) Preference will be given to DC/DR sites located within India and compliant with local data sovereignty regulations.

h). General Requirements

Solution must be cloud-native, hybrid, or on-premise compatible based on client's deployment preference.

i) The service must include: Integration with existing security infrastructure, Rule tuning and use case customization, Knowledge transfer and periodic training workshops

j). Compliance- The solution must comply with:

- RBI Cybersecurity Framework
- CERT-In Guidelines
- ISO/IEC 27001 (or equivalent) standards
- Data Privacy regulations applicable in India

k). Vendor Qualifications

Must have operational SOC facilities with redundancy (DC/DR). Proven experience in managing SOC services for banks/financial institutions preferred. Ability to provide case studies or references upon request.

B] Privileged Access Management (PAM) Solution

Bidder should qualified vendors for the supply, installation, configuration, and support of a comprehensive Privileged Access Management (PAM) Solution. The solution must ensure secure and compliant management of privileged accounts and sessions across the organization's IT infrastructure.

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The PAM solution must deliver the following core capabilities:

1. Secure Privileged Access - Role-based access control (RBAC) for privileged users., Least privilege enforcement and just-in-time (JIT) access provisioning. MFA/SSO integration with existing IAM systems.
2. Session Manager with Recording and Monitoring- Full session recording and live monitoring of privileged activities. Support for 10+ protocols, including but not limited to RDP, SSH, Telnet, HTTPS, SQL, SCP, SFTP, VNC, and SNMP. Session tampering detection and real-time alerting. Ability to block or terminate suspicious sessions based on predefined policies or AI-based analytics.
3. Secret Manager / Credential Vault - Secure storage and rotation of privileged credentials. Credentials should never leave the premise and must be fetched and injected automatically. Automated password generation and reset mechanism within minutes. Tamper-proof audit logs of credential usage and access.
4. AI-based Breach Detection & Mitigation - Runtime behavior analytics and anomaly detection (User Behavior Analytics - UBA). AI/ML-driven risk scoring and automatic policy enforcement. Integration with SIEM/SOAR platforms for incident response.
5. User Access Gateway - Unified web-based access gateway with built-in RDP and SSH web clients. No direct endpoint connectivity allowed from user systems. Gateway must proxy and control all privileged sessions.
6. Session Intelligence and OCR - OCR capabilities to recognize and search for text within session recordings. Ability to perform keyword-based alerts and retrospective analysis.
7. Compliance and Reporting - Native compliance alignment with: PCI-DSS, SOX, NIST, GDPR, HIPAA, ISA/IEC 62443
8. Out-of-the-box customizable compliance reports. Scheduled and on-demand reporting capabilities with export options (PDF, CSV, etc.).
9. Technical and Functional Requirements
10. Vendors must demonstrate support for:-
High availability and disaster recovery. On-premise, hybrid, or air-gapped deployments. API integrations for DevOps tools and ticketing systems (e.g., ServiceNow, Jira). LDAP, AD, Azure AD, and Radius support. Agentless and agent-based architectures.
11. Security and Data Protection
Data encryption in transit and at rest using industry standards (AES-256, TLS 1.2/1.3). Role-based visibility and access control for audit trails and session data. Audit trails must be immutable and tamper-proof.

C] SaaS-Based Centralized Asset and Patch Management Solution

a) The solution should provide real-time visibility, control, and automation across the bank's IT asset inventory and patch management lifecycle, with strict adherence to data localization mandates—all data must reside in India only.

The solution must deliver the following core capabilities:

1. SaaS Architecture with Data Localization - The solution must be SaaS-based and hosted within Indian territory only. Must comply with Indian regulatory requirements for data residency and localization.
2. Real-Time Asset Inventory Management - Automatically discover and inventory all IT assets (hardware, software, systems) across the organization. Collect detailed inventory data within seconds of deployment. Maintain an accurate and up-to-date CMDB-like view.
3. Patch Management & Deployment
Detect missing or outdated OS and third-party software patches.
Centrally manage and deploy OS and application patches to:
Desktops / Laptops (Windows, Linux, macOS)
POS / Kiosks / Digital Signage
Thin Clients

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Mobile Devices (Android, iOS)

Identify devices needing patches and plan/schedule deployments during low-activity periods.

Rollback capability for failed patch deployments.

4. Health & Security Monitoring

Monitor the health, security status, and patch levels of all registered endpoints in real-time.

Alert administrators when devices become non-compliant, unhealthy, or go offline unexpectedly.

5. Automated Compliance Checking

Enforce and verify compliance with the bank's policies in real-time.

Provide customizable compliance baselines and drift detection.

Generate compliance reports (e.g., for ISO, RBI, NIST, etc.).

6. Remote Device Control & Incident Response

Allow administrators to securely take remote control of endpoints (RDP, VNC, SSH).

Support automated incident detection and trigger corrective actions (e.g., quarantine, restart service, deploy patch).

7. Configuration & Task Automation

Configure endpoints automatically using predefined deployment scenarios.

Group and manage devices based on branch, department, or business function.

Push scheduled or on-demand configuration tasks (software installation, policy update, etc.).

8. Alerts and Notifications

Notify IT staff when: Devices go offline unexpectedly. Patches are missing or failed. Devices are non-compliant or security risk detected. Support multi-channel alerts (email, SMS, dashboards).

b). Functional Requirements

Feature	Requirement
SaaS Model	Yes,
Asset Discovery	Hosted in India only
Patch Management	Yes, real-time hardware/software inventory
Remote Management	OS and 3rd-party apps, multi-platform
Compliance	RDP, VNC, SSH with secure access
Grouping	Auto-checking and real-time monitoring
Offline Alert	By department, location, service
Supported Devices	Trigger alerts if a device is unexpectedly offline
Reporting	PCs, POS, Kiosks, Thin Clients, Mobile (Android/iOS)
API Access	Customizable reports, exportable in PDF/CSV
	For integration with existing ITSM or SIEM tools

c) Technical Requirements

- Web-based admin console with RBAC
- Encryption of data in transit and at rest (AES-256, TLS 1.2/1.3)
- Agent-based and agentless deployment support
- Integration with Active Directory / LDAP

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- Support for multi-factor authentication (MFA)

d) Compliance and Security

Must comply with:

- RBI Guidelines on IT Governance
- ISO/IEC 27001
- CERT-In advisories
- NIST, SOC 2, GDPR (where applicable)

f) Data must be stored only within India and accessible only to authorized personnel.

D] Email Solution requirement:

Platform-Independent In-House Email Solution with Advanced Security and Compliance Controls

The proposed email solution must include the following mandatory features:

1. Platform Independence & Archiving

Must be deployable on Windows/Linux environments.

Integrated archiving system for long-term storage, seamless retrieval, and legal compliance.

2. Data Loss Prevention (DLP)

Rule-based and pattern-based DLP engine to scan email body and attachments. Custom policy creation and enforcement with actions like quarantine/block/alert.

3. Authentication & Access Control

Enforce device-based authentication using browser fingerprinting.

Apply geo-restrictions by configuring country-based access policies.

Allow username/password authentication only from whitelisted internal or external IP addresses.

4. Audit Logs & Monitoring

Capture and store logs of all outgoing emails.

Logs must include email subject, timestamp, recipient details, and attached file names.

5. Attachment Management

Automatically convert large attachments into download links to bypass email size limits.

Maintain a secure file repository with expiry and access tracking for linked files.

6. Link & URL Security

Disable/strip all hyperlinks and URLs in incoming emails to prevent phishing and malware risks.

7 Anti-Spoofing & Sender Validation

Detect and block display name spoofing.

Enforce real-time quarantine or rejection of emails where the 'From Address' does not match the actual sender domain.

8 Email Classification

Support tagging of outgoing emails as "Confidential," "Private," "Internal," etc., based on content or user selection.

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9 Hash-Based Email Blocking

Ability to detect and block emails containing malicious or undesirable content using pre-identified hash values or patterns.

10 Domain Verification for Anti-Phishing

Validate domain age of the sender's domain.

Block/quarantine emails from domains registered within a defined threshold (e.g., less than 30 days).

11 Email Moderation Workflow

Provide moderation workflows for selected users.

Allow incoming or outgoing emails to be held for managerial approval before delivery.

12 External Email Alerts

Display visual banners or alerts for emails originating from external sources/domains.

13 AI-Based Webmail Support

Offer AI-powered "Compose Assist" capabilities in the webmail interface to improve drafting and productivity.

Evaluation Criteria:-

Proposals will be evaluated based on: Compliance with functional and technical requirements. Vendor experience and industry references. (BFSI) . Deployment capabilities and data residency assurance Solution scalability and flexibility. Cost-effectiveness (TCO over 3-5 years)

Support capabilities and SLA commit , SLA for uptime, support response, and resolution. PoC support and success criteria.

Proposal Submission Guidelines:-

Executive Summary

Compliance Matrix (mandatory)

Project Plan & Timelines

Support and SLA Details

Technical Solution Overview

Deployment Architecture Diagram

Pricing (CAPEX & OPEX)

Proposal Submission Requirements:-

Vendors are requested to provide:

- Executive Summary of the Solution
- Architecture Diagram and Hosting Location (India proof required)
- Feature-by-feature compliance matrix
- Implementation Timeline and Rollout Plan
- License and Subscription Pricing (CAPEX and OPEX)
- Support Plan, SLAs, and Escalation Matrix

Customer References in BFSI sector:-

(Vendor Response Requirements) Vendors must submit: Technical solution architecture.

Compliance matrix mapping the features above. Implementation methodology and estimated timeline.

Details of similar BFSI implementations. Licensing model, annual support, and maintenance options.

Post-implementation training and technical documentation.

E]Data Loss Prevention:-

Bank intends to implement Data Loss Prevention solution covering the endpoints located at all locations of the Bank to prevent the loss of confidential Bank data / Bank customer information that could leak out of the Bank and would enable bank to reduce the corporate risk of the unintentional or intentional disclosure of confidential information. The solution shall also include

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capability to control changes to critical documents thus ensuring sanctity of data. This can be termed as data control for both DLP and Compliance. The management and monitoring of DLP solution to be done from Centralized location at DC and DRC. The solution shall have adequate redundancy built in.

- 1) The Bidder is expected to provide Data Leakage Prevention solution, covering but not limited to:
 - a) End point b) Email c) HTTP/S and FTP d) Integration with SIEM e) Analytics f) Perform Data discovery g) Scanned Documents
- 2) The proposed DLP solution shall consist of following broad functionalities:
 - a) Discover Sensitive data b) Monitor user actions to understand the risk involved c) Educate the users and the management so as to reduce the risk. d) Enforce security controls
- 3) The proposed DLP solution shall have the minimum following features:
 - 3.1 Identify data leakage across all vectors, irrespective of policy being in place or not
 - 3.2 Protect data
 - 3.3 Have flexible control over Remediation of Data Leakage
 - 3.4 Ease of Use and Quick to Deploy

The Functional requirements of the Bank with respect to the Data Loss Prevention solution are as follows:

- I) Data protection shall also involve being able to identify known and unknown plug and play devices being connected to critical data resources. Also, the solution shall seamlessly integrate with Encryption which shall be intelligent enough to enforce Encryption of sensitive data
- II) The DLP solution shall be able to go beyond known policies and provide Forensic capability on all historic data. Thus, the DLP shall safeguard sensitive data and ensure compliance by protecting sensitive data wherever it lives on the network or in storage systems, while saving time and money with centralized deployment, management, and reporting.
- III) Quick Deployment capability and Single Management Console for configuring Uniform Policies across Network
- IV) Capability to Monitor all traffic flowing out of the Network, irrespective of Policies being in place or not
- V) Ability to handle data being written over different types of Media and option to Monitor or Prevent the same
- VI) Ability to seamlessly integrate with Encryption and selectively Encrypt data on the basis of designed policies
- VII) Enforce Compliance over data sitting in different locations and be able to Remediate
- VIII) Employ different fingerprinting methods to signify sensitive data
- IX) Be Protocol and Port agnostic so as to tackle non-standard Data Transfer channels
- X) Forensic Capability of searching through all the past traffic
- XI) Capability to exert sufficient control on external devices being connected in the environment
- XII) Flexible Reporting options for technical as well as High level reports
- XIII) Proposed DLP & DICT solution should be fully compatible with each other and should have proven records on seamless & effective integration and further utilization

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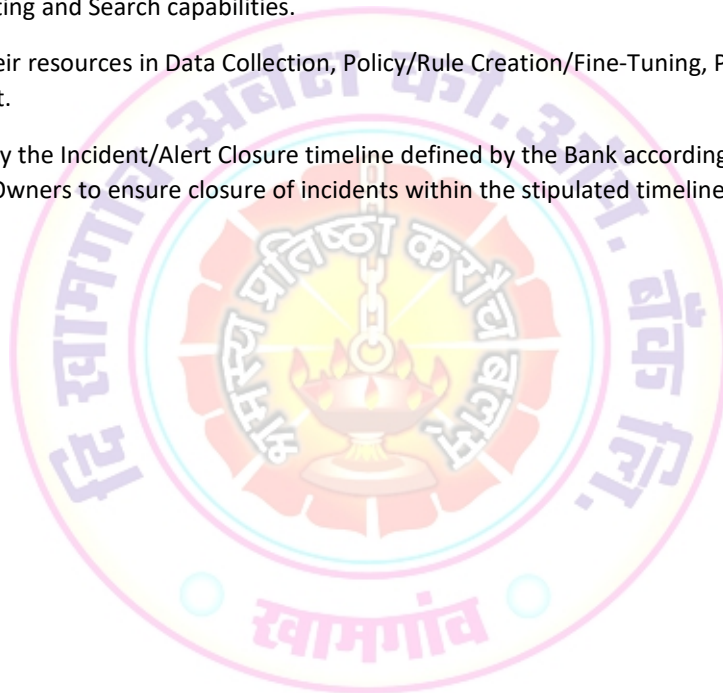
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- 4) Multiple Deployment options comprising of Hardware and Software. The Bidder is required to monitor all relevant data leaving the Network and be able to create policy for protection and implement the same.
- 5) The Bidder is required to locate all of the Sensitive data and classify it according to set process. The bank or its appointed consultant will classify the data based on criticality. The bidder shall also ensure that any new data format or data types flowing over network is detected and is included in the rule set within 24 hours of detection of data
- 6) The Bidder is required to put in place prevention or protection rules for that data deemed necessary.
- 7) The Bidder is required to install the data control for identifying any change in the critical files identified by the bank.
- 8) The Bidder shall configure integrity monitoring for the files and ensure write protection wherever necessary.
- 9) There shall be adequate audit trail capability to identify drift in the document and all the relevant details like who made what changes and change details.
- 10) Audit shall allow for Reporting and Search capabilities.
- 11) The Bidder shall involve their resources in Data Collection, Policy/Rule Creation/Fine-Tuning, Policy/Rule Enforcement and Incident Management Support.
- 12) The Bidder shall be abide by the Incident/Alert Closure timeline defined by the Bank according to alert/incident severity and co-ordinate with Data/Policy Owners to ensure closure of incidents within the stipulated timeline



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BRIEF REQUIREMENT: The bank requires Software, services, and support. Details are present as below.

PRODUCTS

Cybersecurity Products with OTC

Products	Specification of Product	Scope	License Term	Qty
Anti-Phish & Anti Rogue	Tikaj , izoologic, AI Security 360 or equivalent	Brand Monitoring Service For Bank Website, Mobile App (Android & IOS), BIN 1 Nos	3 Years	1
DLP Solution	Data Resolve, AI XDR PMAX or equivalent	315 Endpoint + 20 Server	3 Years	335
Patch Management Solution	Motadata, ManageEngine, Provoconnect or equivalent	315 Endpoint + 20 Server	3 Years	335
Email Solution	India Base, Hybrid Solution, equivalent	150 Mail IDs	3 Years	150
Email-Phishing Simulation	Sophos Phish Threat or equivalent	150 Email IDs	3 Years	150
PAM	Arcon PAM, Sectona, Fudo or equivalent	5 users and 20 Servers- 40 Firewalls	3 Years	1
Support Desk Ticketing Tool	Motadata, ManageEngine or equivalent	300 End Users + IT Team 10	3 Years	310
Data Classification	Klassify DCT or equivalent	50 Critical endpoint	3 Years	50
Asset Management Tool	Motadata, ManageEngine or equivalent	335 Assets	3 Years	335

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SERVICES

SOaaS - NOaaS for 1 Year with OTC

Products	Scope	License Term	Qty
NOC	20 Servers+40 firewalls	3 Years	60
SOC	40 Firewalls for 1 Year	3 Years	40

Charges For Configuration, Implementation Hardening, Management and Reporting

Products	Sub Area	Scope	Service Term
	Servers		
Hardening (Quarterly)	DC Server	13	One Year Managed Security Services
	DR Server	7	
Patching (OnGoing)	DC Server	13	
	DR Server	7	
AD (OnGoing)	AD Restructuring, 300 End Points + Server 15 + AD Server Hardening	315	
Reporting	Monthly Management Report		

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FORMAT FOR SUBMISSION OF TECHNICAL PROPOSAL

Sr No.	Particulars	Remarks
1	Name of the Company/Firm	
2	Constitution	
4	Full address for communication	
5	Telephone & Fax No.	
6	Name & Address of the Directors/Partners	
7	Contact Person (s) with Telephone/Mobile No.	
8	E-mail Address	
9	No. of Technical qualified persons implementing products/services	
10	Name and contact of banks where such product/services provided directly by vendor or by OEM.	
11	Whether the company/firm or its directors/partners disqualified by Nationalized Bank/Co-op Bank/Foreign Bank/Pvt. Bank or any other Bank	

Attach Product/services specifications.

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Forwarding Letter

(To be submitted on Vendor's letter head)

To,

The CEO, The Khamgaon Urban Co Opp Bank Ltd.

Head Office: - Dhanwardhini, Shriram Shaligram Plot, Near A.K. National High School, In front of SBI(Main). Khamgaon, At-PO-Tq -Khamgaon (444303) Dist-Buldhana.

Dear Sir/Madam,

Sub: Proposal for supplying products and services as per tender document.

This is in reference to your tender for supplying products, services. Having examined the tender document, the receipt of which is hereby duly acknowledged, we the undersigned, hereby submit our proposal along with necessary supporting documents as desired by BANK.

Further, we agree to abide by all the terms and conditions as mentioned in the tender document. We have also noted that bank reserves the right to consider/ reject any or all applications without assigning any reason thereof.

Authorized Signatory Name:

Designation:

Organization Seal

Date:

Seal:

THE KHAMGAON URBAN CO-OP. BANK LTD., KHAMGAON

(MULTISTATE SCHEDULED BANK) REG.No.MSCS/CR/107/2000

HEAD OFFICE : 'Dhanwardhini' Shriram Shaligram Plot,
KHAMGAON - 444303 Dist. Buldana

नातं विश्वासार्थं....!



IT Department

Details of the Vendor

(To be submitted on company letterhead)

To

The CEO, The Khamgaon Urban Co Opp Bank Ltd.

Head Office: - Dhanwardhini, Shriram Shaligram Plot, Near A.K. National

High School, In front of SBI(Main). Khamgaon, At-PO-Tq -Khamgaon (444303) Dist-Buldhana.

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information

SR. NO	DETAILS OF THE COMPANY	RESPONSE
A	Name of Company	
B	Company Head Office and registered office address	
C	Telephone and Fax numbers	
D	Details of incorporation. (Please enclose Company Registration Certificate.)	
E	Ownership structure (e.g. Proprietorship, Partnership, Pvt. / Pub. Ltd. Company)	
F	Company GST registration number.(GST Registration Certificate) (Please enclose supporting document.)	
G	Company PAN & TIN number. (Please enclose supporting document.)	

Place:

Date:

Signature:

Name:

Seal:

(Seal and Signature of the authorized signatory)

THE KHAMGAON URBAN CO-OP. BANK LTD., KHAMGAON



(MULTISTATE SCHEDULED BANK) REG.No.MSCS/CR/107/2000

HEAD OFFICE : 'Dhanwardhini' Shriram Shaligram Plot,
KHAMGAON - 444303 Dist. Buldana

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IT Department

FORMAT FOR SUBMISSION OF FINANCIAL PROPOSAL

(To be submitted on company letter head)

To

The CEO, The Khamgaon Urban Co Opp Bank Ltd.

Head Office: - Dhanwardhini, Shriram Shaligram Plot, Near A.K. National High School , In front of SBI(Main). Khamgaon, At-PO-Tq -Khamgaon (444303) Dist-Buldhana.

We hereby submit our quote for below services product

PRODUCTS

Cybersecurity Products with OTC

Products	Specification of Product	Scope	License Term	Qty	Per Unit Cost	Unit Total Cost	One Time Installation Cost	Three Years Support Cost	Total Cost
				a	b	c=a*b	d	e	f=c+d+e
Anti-Phish & Anti Rouge	Tikaj , izoologic, AI Security 360 or equivalent	Brand Monitoring Service For Bank Website, Mobile App (Android & IOS), BIN 1 Nos	3 Years	1					

THE KHAMGAON URBAN CO-OP. BANK LTD., KHAMGAON



(MULTISTATE SCHEDULED BANK) REG.No.MSCS/CR/107/2000

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IT Department

DLP Solution	Data Resolve, AI XDR PMAX or equivalent	315 Endpoint + 20 Server	3 Years	335					
Patch Management Solution	Motadata, ManageEngine, Provoconnect or equivalent	315 Endpoint + 20 Server	3 Years	335					
Email Solution	India Base, Hybrid Solution or equivalent	150 Mail IDs	3 Years	150					
Email-Phishing Simulation	Sophos Phish Threat or equivalent	150 Email for	3 Years	150					
PAM	Arcon PAM, Sectona, Fudo or equivalent	5 users and 20 Servers- 40 Firewalls	3 Years	1					
Support Desk Ticketing Tool	Motadata, ManageEngine or equivalent	300 End Users + IT Team 10	3 Years	310					
Data Classification	Klassify DCT or equivalent	50 Critical endpoint	3 Years	50					
Asset Management Tool	Motadata, ManageEngine or equivalent	335 Assets	3 Years	335					
				Total (A)					

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IT Department

SERVICES

SOaaS - NOaaS for 3 Year with OTC

Products	Scope	License Term	Qty	Per Unit Cost	Unit Total Cost	One Time Installation Cost	Three Years Support Cost	Total Cost
			a	b	c=a*b	d	e	f=c+d+e
NOC	20 Servers+40 firewalls	3 Years	60					
SOC	40 Firewalls for 1 Year	3 Years	40					
			Total (B)					

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IT Department

Charges For Configuration, Implementation Hardening, Management and Reporting

Products	Sub Area	Scope	Service Term	Per Unit Cost	Unit Total Cost	One Time Installation Cost	Three Years Support Cost	Total Cost
		a		b	c=a*b	d	e	f=c+d+e
Servers								
Hardening (Quarterely)	DC Server	13						
	DR Server	7						
Patching (Ongoing)	DC Server	13						
	DR Server	7						
AD (Ongoing)	AD Restructuring, 300 End Points + Server 15 + AD Server Hardning	315						
Reporting (Ongoing)	Monthly Managment Report							
			Total (C)					

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IT Department

Note:

- All the commercial value quoted is in Indian Rupees.
- Bank will deduct applicable TDS, if any, as per the law of the land.
- Further, we confirm that we will abide by all the terms and conditions mentioned in the Tender document.
- We hereby undertaking to the bank to comply with the secrecy provision pursuant to provision of Banking Regulation Act, 1949 and other applicable laws.

Place:

Date:

Signature:

Name:

Seal:

Seal and Signature of the authorized signatory

